



AN GARDA SÍOCHÁNA

Cork City Divisional Policing Plan 2023

“Keeping People Safe”
“Ag Coinneáil Daoine Sábháilte”



Divisional Officer's Foreword

It is my pleasure to present the Policing Plan 2023 for Cork City Division. It is the second of three annual plans building on the objectives of our 2022-2024 Strategy Statement. The plan is grounded in the principles of our Code of Ethics and upholds Human Rights principles. It outlines clear priorities and strategies to provide policing services that are responsive to the needs of our community and sets out how we will deliver an effective police service to ensure we keep the people of Cork city safe.

Our policing approach focuses on protecting communities; tackling crime and preventative policing; supporting victims and the vulnerable; and protecting the security of the State. Over time we have delivered on our commitment to ensure a safer city and we will continue to make the best use of intelligence, technology and resources to enhance service delivery. Our success has been earned by working in partnership with our local communities, the hard work of our personnel and a strong determination to provide an excellent policing service to the communities of Cork city.

My priority is to prevent and detect crime by ensuring that Gardaí patrol Cork city to protect the public we serve and investigate all crime reported to us. Through our victim centred approach, we will advance our capability to provide consistent supports and services. I am committed to providing the best possible policing service to the people of Cork city and I will make the best use of my resources through intelligence-led tasking, deployment and operations.

Sustainable change and innovation will continue within An Garda Síochána and the demands of policing Cork City Division will be met by the development of the Garda Síochána Operating Model to deliver streamlined, efficient structures focused on community-led service. We will roll out the new Garda SAFE emergency response system to support our commitment to enhance our response to our communities and to provide instant and vital information to Gardaí on the frontline.

The plan sets out how An Garda Síochána in Cork City will continue to uphold our core commitment of keeping people safe. Together, with our partners, through the commitment of my divisional team, and ultimately with the support and co-operation of the communities we serve, we will make Cork City a safe place to live, conduct business and visit.

T. Myers
Chief Superintendent
Cork City Division



How to contact your Division – Always call 999 or 112 in an emergency

Superintendents, and office contact	Station	Opening Hours	Telephone
Crime - Detective Superintendent Michael Comyns	Anglesea Street		021 4548514
Cork City Centre Community Engagement – Superintendent John Deasy	Anglesea Street	24/7	021 4522000
	Blackrock	Monday – Saturday: 12 noon - 5pm (Subject to availability)	021 4536690
	Bridewell	24/7	021 4943330
Cork City North Community Engagement – Superintendent Declan O’Sullivan	Mayfield	24/7	021 4558510
	Gurranabraher	24/7	021 4946200
	Watercourse Road	Monday – Friday: 8am - 4pm (subject to availability)	021 4558260
	Blarney	Monday – Friday: 9am - 5pm (Subject to availability - Advertised locally each week)	021 4516290
	Glanmire	Varies - Advertised locally each week	021 4556370
	Carrig na Bhfear	Varies – advertised locally	021 4884222
Cork City South Community Engagement – Superintendent Ronan Kennelly	Togher	24/7	021 4947120
	Douglas	Monday - Wednesday: 10am – 1pm (Subject to availability)	021 4857670
	Ballincollig	Monday – Wednesday: 10am – 1pm Thursday: 2pm – 5pm Sunday: 2pm – 5pm (Subject to availability)	021 4214680
	Carrigaline	Monday – Sunday: 5pm – 7pm (Subject to availability)	021 4919370
	Bishopstown	Monday – Thursday: 10am – 1pm Sunday: 10am – 1pm (Subject to availability)	021 4624500
	Passage West	Varies (Subject to availability)	021 4841001
	Crosshaven	Varies (Subject to availability)	021 4831222
Performance Assurance – Superintendent Annette Browne	Gurranabraher	Monday – Friday: 9am – 5pm	021 4946200
Business Services – Mr Liam Hallihan, Assistant Principal	Anglesea Street	Monday – Friday: 9am – 5pm	021 4624500



1. Community

Continue to strengthen connections with communities, working in partnership to keep people safe.

National Targets	Divisional Outcomes
1.1 Work in partnership, through the Community Policing Framework, developing sustainable solutions to community concerns	Problem-solving in partnership with local communities and stakeholders, resulting in sustainable solutions to community safety concerns.
1.2 Deliver a policing service that recognises the diversity of the people we serve	People across all communities, and in particular diverse and minority persons, know and trust An Garda Síochána and are confident in reporting crime.
1.3 Work in partnership with other agencies to combat the harm caused by drug dealing in communities	Assistance provided to those being intimidated, and protection of Human Rights for victims of Drug Related Intimidation.

1. Our Regular Work with the Community

Work	Method	Work	Method
Joint Policing Committee meetings		Engagement with community stakeholders	
Engagement with local elected representatives		Youth events promoting personnel, civic and social development	
Engagement with Diversity support groups		Neighbourhood watch, Community groups communications	
Diversity events promoting inclusion		Engagement with Hospital watch	
Engagement with business watch groups, night time economy businesses		Education and awareness programmes in Schools Garda Youth Awards promotion	



2. Tackling Crime & Preventative Policing

Proactively anticipating and addressing crime, including new and emerging crime trends, utilising effective information-led policing approaches.

National Targets	Divisional Outcomes
2.1 Deliver proactive, intelligence-led responses to volume crime to address current and emerging trends	An information-led policing approach, anticipating and responding to crime at all levels, is implemented to optimise the use of available resources.
2.2 Continue to enhance our capacity to address fraud and cyber-enabled crimes	Capability to prevent and detect fraud and cyber-enabled crimes enhanced.
2.3 Proactively disrupt Organised & Serious Crime in collaboration with national and international partners	Organised and serious crime pro-actively addressed.

2. Our Regular Work and Service Standards

Work	Method
Patrols carried out in the Division	
Prevention of Cyber / fraud crime being disseminated	
Key Indicator	
Confidence and satisfaction with An Garda Síochána	
Visibility and heightened awareness of patrols	
Crime Prevention measures being understood	

Work	Method
Crime prevention media circulated	
Best practice training	
Key Indicator	
Volume crime targeted though prevention and detection operations.	
Improved capability to deal with fraud and cyber-crime by completing training.	



3. Victims & the Vulnerable

Reducing harm by promoting and protecting the dignity and Human Rights of victims and all vulnerable persons interacting with An Garda Síochána.

National Targets	Divisional Outcomes
3.1 Ensure all victims interacting with An Garda Síochána receive the appropriate service and supports with a particular focus on domestic, sexual and gender-based violence	A victim centric approach to keeping people safe and protecting the vulnerable delivered.
3.2 Embed a system of outcomes-based measurement for all crime types, in addition to standard statistical reporting of crime	Outcomes-based measurement for all crime types embedded.
3.3 Promote and enforce responsible behaviour on our roads working in partnership with the Road Safety Authority and other partner agencies	Safer roads for our communities.

3. Our Regular Work and Service Standards

Work	Method
Contacts per victim	
Victim initial letters provided	
Key Indicator	Key Indicator
Contact with, and protection of Domestic abuse victims	Traffic collisions, fatal and serious injuries
Victims of crime that feel informed and aware of available support	Victims reporting their incident



4. Protecting the Security of the Irish State

Protecting the Security of the State and its people from terrorism and threats to its vital interests.

National Targets

4.1 Ongoing implementation of the Security Service Development Plan strengthening the security and intelligence capability of An Garda Síochána

4.2 Ensuring preparedness for major emergencies through training, ongoing awareness building in An Garda Síochána and engagement in Major Emergency Management activities

4.3 Conduct intelligence-led operations, working in partnership with domestic and international agencies to proactively identify and disrupt terrorism and the activities of hostile actors

Divisional Outcomes

Any threats to the State prevented/disrupted.

Preparedness for major emergencies ensured.

Terrorism and hostile actor threats disrupted/prevented.



5. Sustainable Change & Innovation

Inspiring and sustaining a culture of continuous improvement, enhancing innovation and responsiveness to change.

National Targets

5.1 Enhance Change Capacity and Capability in An Garda Síochána through the implementation of the Change Management capacity-building plan.

5.2 Evolve towards a future state for An Garda Síochána, strengthening effectiveness, service delivery and realising our strategic objectives, underpinned by the vision of the Commission on the Future of Policing in Ireland

5.3 Build on existing sustainable practices in An Garda Síochána through the development of a Garda Environmental Sustainability Plan aligned to the Government Climate Action Plan

Divisional Outcomes

Change implemented successfully.

Projects rolled out to improve effectiveness of An Garda Síochána.

More environmentally sustainable approach to policing delivered.



Enabler 1: Partnerships

An Garda Síochána values being a people focused organisation

National Targets	Divisional Outcomes
E1.1 Enhance our capacity to provide appropriate Human Resources, Training, Learning and Development supports, enabling our personnel to succeed in their role	Personnel trained in courses to support their role.
E1.2 Further support our personnel through the implementation of health and wellbeing initiatives aligned to the principles of the Health and Wellbeing Strategy	Health and Wellbeing supported across Cork City Division.



Enabler 2: Partnerships

Engage and sustain strategic, collaborative partnerships to continually strengthen our knowledge, service and effectiveness.

National Targets	Divisional Outcomes
E2.1 Continue to work with partners to enhance our multi-disciplinary approaches	Enhanced partnership approach to policing.
E2.2 Explore and develop opportunities for collaboration with specialists, universities, research hubs and internal and external thought leaders	Enhanced collaboration to improve policing.



Enabler 3: Engagement

Develop clear two-way communication and engagement through new and existing channels.

National Targets	Divisional Outcomes
E3.1 Strengthen two-way engagement with national and local level partners, listening to and understanding the needs of our communities.	Enhanced response to community needs.
E3.2 Understand and respond to the results of An Garda Síochána Culture Audit	Enhanced support for personnel in Cork City Division.



Enabler 4: Empowerment & Trust

Foster a culture of empowerment and trust, rooted in integrity and the protection of Human Rights.

National Targets	Divisional Outcomes
E4.1 Promote and strengthen professional conduct amongst An Garda Síochána personnel, fostering a culture of empowerment and trust.	Enhanced ethical and professional policing.
E4.2 Roll out of An Garda Síochána Organisational Operating Model	Enhanced processes in Cork City Division to support policing.



Enabler 5: Information-Led Policing

Cultivate an information-led service, using data and technology to drive efficiencies, effectiveness and decision-making.

National Targets	Divisional Outcomes
E5.1 Enhance information-led policing through the implementation of the 2023 ICT Roadmap, advancing the realisation of our Data and Technology Vision	Enhanced ICT support for policing.
E5.2 Improve the consistency of our data by operationalising the data quality process, validated by an external review	Enhanced data quality to support operational policing decisions.



Finding Additional Support

Support Type	Name	PHONE	EMAIL
Support Services for Victims of Crime	Support After Crime Services	0214320555	info@supportaftercrimeservices.ie
Info for Domestic Violence Victims, Men & Women	Oss Cork	1800 497497	ossocork@gmail.com
Supports for Victims of Sexual Crime	Sexual Violence Centre Cork	1800 496496	info@sexualviolence.ie
Supporting Female Victims Domestic Violence	Mna Feasa Womens Domestic Violence Project	021 4211757	mnafeasa@gmail.com
Helpline for Victims	Crime Victims Helpline	116006 or Text 085 1337711	info@victimshelpline.ie
Provides Help to Tourist Victims of Crime	Irish Tourist Assistance Service	1890 365700 01-6669354	info@itas.ie
Supports Male Victims of Domestic Violence	Amen	046 9023718	info@amen.ie
Support for Families of Missing Persons	www.missingpersons.ie	1890 442552	info@missingpersons.ie
Counselling for Crime Victims in Rural Areas.	Muintir Na Tire	062 51163	info@muintir.ie
Support for Victims of Sexual Abuse and Violence	'One In Four'	01 6624070	info@oneinfour.ie
Promotes positive ageing & supports elderly victims.	Age Action Cork	021 2067399	AAC@ageaction.ie
Support for Rape Victims	Rape Crisis Network	091 563676	info@rcni.ie
Family Law Court	Family Law Courts	021 4805600	www.courts.ie Corkwashingtonstreet@courts.ie
Legal Advice	Legal Aid Board	1890 615200	www.legalaidboard.ie
Citizen Information	Citizens Information Board	0761 076950	www.citizensinformation.ie
MABS	Money Advice Budgeting Service	0761072000	www.mabs.ie



Appendix: Public Attitude Survey (PAS)

Strategic Objectives	Measures
<p>Community - Continue to strengthen connections with communities, working in partnership to keep people safe</p>	<ul style="list-style-type: none"> • Proportion of respondents who report satisfaction with local Garda Service. • Proportion of respondents who perceive An Garda Síochána do not deal with things that matter in the community. • Proportion of respondents who state Gardaí in the area treat everyone fairly regardless of who they are. • Proportion of respondents who report An Garda Síochána listen to the concerns of local people. • Proportion of respondents who state the Gardaí would treat you with respect if you had contact with them for any reason. • Proportion of respondents who perceive An Garda Síochána as community focused.
<p>Tackling Crime & Preventative Policing - Proactively anticipating and addressing crime, including new and emerging crime trends, utilising effective information-led policing approaches</p>	<ul style="list-style-type: none"> • Proportion of respondents who perceive crime as a serious or very serious problem locally. • Proportion of respondents that worry they or anyone that lives with them may become a victim of cyber crime. • Proportion of respondents with fears about the level of crime in general. • Proportion of respondents for whom fear of crime has no impact on quality of life. • Proportion of respondents who are aware of Garda patrols. • Proportion of respondents who stated they were a victim of the same type of crime multiple time in the last 12 months. • Proportion of respondents who state An Garda Síochána is human-rights focused. • Proportion of respondents who perceive An Garda Síochána as effective in tackling crime. • Proportion of respondents who perceive Garda presence in their local area as about right. • Proportion of respondents who state the Gardaí in my area can be relied on to be there when you need them.
<p>Victims & the Vulnerable - Reducing harm by promoting and protecting the dignity and Human Rights of victims and all vulnerable persons interacting with An Garda Síochána</p>	<ul style="list-style-type: none"> • Proportion of victims who are quite satisfied or very satisfied with how An Garda Síochána handled their case. • Proportion of victims that reported their most recent crime experienced. • Proportion of respondents who stated for their most recent incident, Gardaí responded quickly when the incident was first reported. • Proportion of respondents who stated they were contacted by An Garda Síochána after their most recent incident was reported.
<p>Sustainable Change & Innovation - Inspiring and sustaining a culture of continuous improvement, enhancing innovation and responsiveness to change</p>	<ul style="list-style-type: none"> • Proportion of respondents who perceive An Garda Síochána is modern and progressive.
<p>Enablers -</p> <ol style="list-style-type: none"> 1. People & Purpose 2. Partnerships 3. Engagement 4. Empowerment & Trust 5. Information-Led Policing 	<ul style="list-style-type: none"> • Proportion of respondents who state An Garda Síochána is well managed. • Proportion of respondents who agree or strongly agree that An Garda Síochána is representative of the diverse communities it serves. • Proportion of respondents who report having a medium to high trust in An Garda Síochána.



Icon Bank

Meaning	Icon
	Virtual meeting
	In person Meeting
	By phone
	By email
	By post
	By radio
	By television
	Through social media
	Media Campaigns
	Training
	Through corporate systems
	In person Gardaí
	Plain Clothes Gardaí
	CCTV
	On foot
	By bicycle
	With Cars
	By Motorcycle
	On buses
	On trains



